

# Chargeback System™

for Microsoft Dynamics® GP

## Why Use?

**Is processing chargebacks a time consuming process? Do you lose track of why chargebacks were processed?**

Streamline your chargeback process with Paradigm's **Chargeback System™**. Define your own chargeback reason codes and record them during transaction entry while capturing original payment information. Track reason codes and GL posting flows and maintain historical accuracy of the chargeback transaction in Microsoft Dynamics GP. Recording reason codes and whether the chargeback is allowed saves you entry time and allows you financial control over posting flows by assigning accounts to each code.

Document Type:	Credit Memo	Allowed	<input type="checkbox"/>
Number	CREDT000000000027	Payment Number	PYMNT000000000067
Reason Code	DALV <input checked="" type="checkbox"/> Chargeback	Batch ID	
Description		Document Date	4/15/2017
Customer ID	AARONFIT0001	Currency ID	Z-US\$
Name	Aaron Fitz Electrical	Payment Terms	
Address ID	PRIMARY	Shipping Method	PICKUP
Salesperson ID	ERIN J.	Tax Schedule ID	COMPANYSALES
Territory ID	TERRITORY 1	P.O. Number	I
Cost	\$100.00	Cash	\$0.00
Credit Amount	\$100.00	Check	\$0.00
Trade Discount	\$0.00	Credit Card	\$0.00
Freight	\$0.00	Discount Returned	\$0.00
Miscellaneous	\$0.00	On Account	\$106.00
Tax	\$6.00		
Total	\$106.00		

User-defined Reason Codes can be maintained within the Dynamics GP environment to better track your chargebacks.

Reason Code	DAMG	Description	Damaged	Account Number	000-4520-01
Reason Code	LDEL	Description	Late Delivery	Account Number	000-4520-01
Reason Code	QCON	Description	Quality Cond	Account Number	000-4520-01

- Improve customer relations by properly accounting for chargeback's in the receivables process.
- Save time by the efficient processing of customer chargeback's.
- Determine if the customer chargeback is allowed or flag for research or dispute.
- Understand valuable trends, reduce costs, and inventory by tracking chargeback reasons and patterns.
- Improves audit efficiency and capabilities.

Other PTC Enhancements for Microsoft Dynamics GP available:

- Aging Pivot Table Reports™
- Allocation Schedule™
- G/L Import w/Analytical Accounting™
- iMIS Bridge™
- Lot Profitability Tracking™
- Order Acknowledgements™
- POP Enhanced Posting Flows™
- POP Line Item Notes™
- POP User Defined Fields™
- SOP Enhanced Posting Flows™
- SOP Line Item Notes™
- Vendor Address Contacts™
- Vendor Deposits™
- Work Paper Checklist™

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