



Order Acknowledgements™

for Microsoft Dynamics® GP

Automate sending of order acknowledgements via e-mail

The PTC Order Acknowledgements module provides a mechanism for the automatic e-mailing of Order acknowledgements and Invoices from Microsoft Dynamics GP.

During the setup process, the administrator specifies when the acknowledgement e-mail is to be sent. The choices for orders are: Initial Order Save, Order Save/Update, and Enter OA Ship Date. The choices for invoices are: Invoice Save, Invoice Posting, and Transfer Order to Invoice. E-mails can be sent at various times in the order process. Separate "From" e-mail address are allowed during the setup process for Order and Invoice acknowledgements.

A salesperson can also be notified of a sale by means of a checkbox being ticked, they can receive a copy of the document generated once the process has been generated. Also available from the setup menu is the standard Dynamics GP Process Hold functionality, which can prevent sending of e-mail for any specific Process Hold functions.

Users have the ability to manually send out or resend orders or invoices as well and can easily view history of e-mails sent by clicking the expansion button next to the status to open the acknowledgement History window.

Order Acknowledgement / Invoice Setup

Why Use?

- **Automatically update customers when items are shipped**
- **Automatically invoice customers when items are shipped**
- **Increased communication between you and your customers**
- **Save time by eliminating time-consuming manual entries**

Other PTC Enhancements for Microsoft Dynamics GP available:

- Aging Pivot Table Reports™
- Allocation Schedule™
- Chargeback System™
- G/L Import w/Analytical Accounting™
- iMIS Bridge™
- Lot Profitability Tracking™
- POP Enhanced Posting Flows™
- POP Line Item Notes™
- POP User Defined Fields™
- SOP Enhanced Posting Flows™
- SOP Line Item Notes™
- Vendor Address Contacts™
- Vendor Deposits™
- Work Paper Checklist™

PARADIGM TECHNOLOGY CONSULTING
 An ISS Solutions Business
 Providing comprehensive solutions and services to optimize business processes.