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## Paradigm Technology Consulting, an ISS Solutions Business, Announces Leadership Changes

May 17, 2022 – Today Paradigm Technology Consulting (PTC) announced that Tom Calvert, VP of Applications Consulting, has decided to retire at the end of May 2022. Tom joined PTC in July 2006 and has led the Applications Consulting team since 2009. PTC congratulates Tom on his retirement and thanks him for his nearly 16 years of service to their clients. Tom will be available as a flextime Applications Consultant during a transitional period.

Tom will be succeeded by Bruce Rankin. Bruce joined PTC in November 2020 as a member of the Applications Consulting team. He brings a wealth of project management experience as well as experience using and supporting ERP systems. Prior to PTC, Bruce had over 25 years of experience with financial systems, starting as a reporting specialist and continuing as an application developer, system analyst, and, most recently, as a director of financial systems. Bruce holds a Bachelor of Science in management from Rutgers University School of Business and has demonstrated all the attributes necessary to step into this role and lead the Applications Consulting team going forward. PTC congratulates Bruce on becoming their new VP of Applications Consulting.

Bridgette A. Hobart Janeczko will be moving into a new role with the company as well. Bridgette is PTC's Founder and President and has led the company since its inception in 1999. Going forward, Bridgette's title will change to Founder and Senior Consultant as she transfers her administrative responsibilities to others in favor of a role that focuses fully on direct client engagement and staff development.

PTC was also pleased to announce that Jon Henbest, VP of Technical Services, has been named as their president. Jon began working with Bridgette upon graduation from college. "I've worked with Jon for over 30 years, and no one is more prepared to take on this leadership role," said Bridgette.

Jon will ensure that the company provides the same high level of service that clients have come to expect from PTC. Jon holds a Bachelor of Science in accounting from New York University and is a Certified Public Accountant in the state of New Jersey. Jon will now report to Peter Brooks, CEO of PTC's parent organization, ISS Solutions, Inc.

"I congratulate Tom in his retirement, Bruce in his new leadership role, and Bridgette for creating, growing, and guiding the PTC team since 1999," stated Peter. "I commend Bridgette in mentoring and passing the leadership torch to someone within the PTC organization. I have gotten to know Jon Henbest over the five years PTC has been an ISS Solutions business. Under Jon's direction, we consolidated legacy ISS Solutions IT services under PTC, modernized ISS Solutions' IT infrastructure with a lower-cost, more secure, higher quality cloud-based system, and continued to grow the PTC technical products and services business. Congratulations to Jon in his well-deserved promotion to PTC President."