

Leadership Transition Announcement: Peter Brooks to Step Down as CEO in August 2026

May 1, 2026 – Langhorne, PA. Peter Brooks, CEO of ISS Solutions and Paradigm Technology Consulting (PTC), Geisinger healthcare technology management (HTM) and information technology (IT) businesses, will step down from his position in August 2026. Over the past 22 years, Peter led ISS Solutions to have great success in delivering HTM services to Geisinger at a cost advantage and delivering HTM and IT services to healthcare and other commercial clients across the United States.



Shown here atop New Hampshire's Mt. Washington in March of 2026, Peter both enjoys leading Geisinger's ISS Solutions and Paradigm Technology Consulting businesses and leading hikes in the White Mountains. He has climbed the highest peaks of the Northeast over 400 times.

Peter joined Geisinger in May of 2004 as a Senior Director tasked with developing strategic partnerships with innovative companies that translate medical innovation into practical clinical use. One of his first projects was to assess Geisinger-owned ISS Solutions, and create a turnaround plan for the company, which had been suffering from leadership challenges, declining revenue and profits, and low employee morale. His proposed fixes soon turned into a directive to implement the proposed new path forward as interim CEO. By the Fall of 2004, Peter was appointed as full-time CEO.

Here are some of Peter's accomplishments over the years:

- Implemented a turnaround plan in 2004 to eliminate duplicative systems and facilities, reduce excess sales and management resources, and refocus sales efforts on profitable commercial HTM and IT services, while reducing efforts to sell unprofitable IT products.
- Delivered consistent profitable performance and grew the company through organic sales efforts from 2004 to 2011.
- Expanded nationally from 2011 to today through continued organic growth and by acquiring seven HTM and IT service companies; the company now does business in 46 states and Canada and has employees living in 27 states.
- Restructured the IT business through the acquisition of PTC, focusing on higher-margin enterprise resource planning and technical infrastructure solutions for manufacturing, healthcare, transportation and other commercial industries.
- Implemented a unique profit-sharing incentive system for all employees.
- Generated net profit margins consistently above 4%.

Megan Brosious, Executive Vice President and Chief Operating Officer for Geisinger, said "Peter fostered a culture in ISS Solutions' HTM business of quality first while achieving commendable growth and profitability in our commercial (non-Geisinger) accounts. He also maintained a keen focus on the Geisinger HTM program, assuring that our extensive inventory of medical equipment was safely maintained. During his tenure, we greatly expanded the role of HTM to include technology planning and cyber security for medical devices. His acquisition of PTC allowed us to offer a broader range of infrastructure and business software solutions for our clients. Peter was creative in his repositioning of all IT offerings under the PTC brand and promoting PTC leadership to take an expanded role in managing the entire IT portfolio."

"My time here has been an incredible privilege," Brooks said, "and my goal now is to help the company transition to new leadership and position the company and all team members for success over the next 22 years."